New Color Scheme for PureCloud

Frequently Asked Questions
June 2019

GENESYS™

Coming soon! New color scheme for PureCloud

Since rolling out the new Genesys branding nearly 2 years ago, we've been working to update the PureCloud user interface to match. We are happy to say that the new color scheme is ready and will deploy September 2019, to all PureCloud customers.

What all is changing?
Only the color scheme. The new colors will match the Genesys branding, where you'll now see orange and array of gray colors rather than the previous shades of blue.

Will this change affect any of the functionality on the platform?
No. Again, the only changes are to the color scheme throughout the application. You will notice these changes mainly on the menu and navigation panels, as well as links and buttons.

When will the change take place?
We are targeting September 2019, for roll out to all PureCloud customers. Look for additional communication as we near the date.

If we have any questions or concerns, who should we contact?
For additional questions, contact your Genesys Advisor or account manager.

Original colors

New color scheme