

API Called: /API/V2/ROUTING/QUEUES?ID=\${INPUT.ID}

Results:

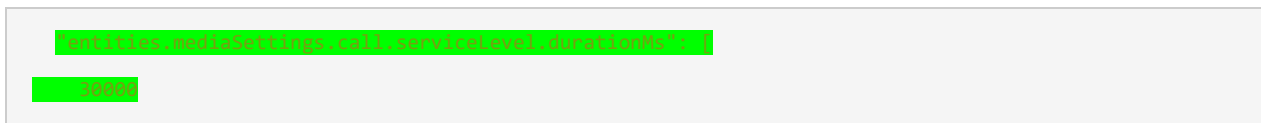
```
{
  "entities.mediaSettings.videoComm.alertingTimeoutSeconds": [
    8
  ],
  "entities.id": [
    "15fd0d81-36ee-490a-a722-e04ea186e9b7"
  ],
  "entities.skillEvaluationMethod": [
    "ALL"
  ],
  "pageNumber": 1,
  "entities.modifiedBy": [
    "f0d9e6fd-08d2-4d34-bacf-0ba1ae6d4c49"
  ],
  "entities.mediaSettings.socialExpression.serviceLevel.percentage": [
    0.8
  ],
  "lastUri": "/api/v2/routing/queues?pageSize=1&pageNumber=1&id=15fd0d81-36ee-490a-a722-e04ea186e9b7",
  "pageSize": 1,
  "entities.mediaSettings.call.alertingTimeoutSeconds": [
    15
  ],
  "entities.memberCount": [
    289
  ],
  "entities.mediaSettings.message.serviceLevel.durationMs": [
    20000
  ],
  "entities.dateModified": [
    "2021-08-20T13:29:28.545Z"
  ],
  "entities.mediaSettings.email.serviceLevel.durationMs": [
    86400000
  ],
  "entities.joinedMemberCount": [
    249
  ]
}
```

```
    ],
    "total": 1,
    "entities.acwSettings.timeoutMs": [
        20000
    ],
    "entities.mediaSettings.callback.serviceLevel.percentage": [
        0.8
    ],
    "entities.mediaSettings.chat.serviceLevel.percentage": [
        0.8
    ],
    "entities.mediaSettings.socialExpression.serviceLevel.durationMs": [
        20000
    ],
    "entities.mediaSettings.cal.serviceLevel.durationMs": [
        20000
    ],
    "entities.mediaSettings.videoComm.serviceLevel.durationMs": [
        20000
    ],
    "entities.division.name": [
        "Angola"
    ],
    "entities.division.selfUri": [
        "/api/v2/authorization/divisions/9c7835ea-da85-4068-a646-f00ac011751b"
    ],
    "entities.selfUri": [
        "/api/v2/routing/queues/15fd0d81-36ee-490a-a722-e04ea186e9b7"
    ],
    "entities.acwSettings.wrapupPrompt": [
        "MANDATORY_TIMEOUT"
    ],
    "pageCount": 1,
    "entities.mediaSettings.socialExpression.alertingTimeoutSeconds": [
        300
    ],
    "firstUri": "/api/v2/routing/queues?pageSize=1&pageNumber=1&id=15fd0d81-36ee-490a-a722-e04ea186e9b7",
    "selfUri": "/api/v2/routing/queues?pageSize=1&pageNumber=1&id=15fd0d81-36ee-490a-a722-e04ea186e9b7",
    "entities.mediaSettings.message.alertingTimeoutSeconds": [
```

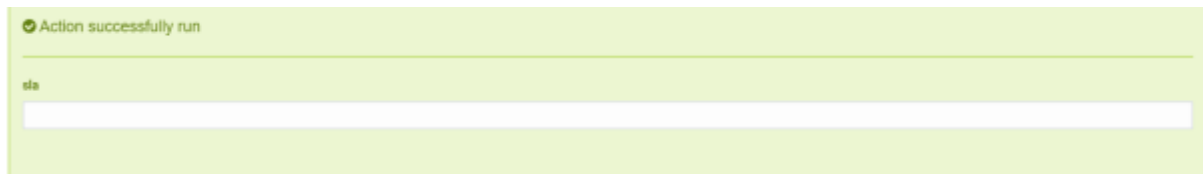
```
    30
  ],
  "entities.autoAnswerOnly": [
    false
  ],
  "entities.mediaSettings.message.serviceLevel.percentage": [
    0.8
  ],
  "entities.name": [
    "AngVoiceDStvGeneralLow"
  ],
  "entities.mediaSettings.videoComm.serviceLevel.percentage": [
    0.8
  ],
  "entities.mediaSettings.chat.alertingTimeoutSeconds": [
    30
  ],
  "entities.mediaSettings.call.serviceLevel.percentage": [
    0.85
  ],
  "entities.mediaSettings.callback.serviceLevel.durationMs": [
    20000
  ],
  "entities.mediaSettings.email.alertingTimeoutSeconds": [
    300
  ],
  "entities.division.id": [
    "9c7835ea-da85-4068-a646-f00ac011751b"
  ],
  "entities.mediaSettings.email.serviceLevel.percentage": [
    0.8
  ],
  "entities.mediaSettings.callback.alertingTimeoutSeconds": [
    30
  ],
  "entities.mediaSettings.chat.serviceLevel.durationMs": [
    20000
  ]
}
```

Action Results:

Trying to get



Assigned to output sla



Action Output configuration:

