

Assumptions:

1. UCS is deployed in HA (ContactServer & ContactServer_B)

Steps:

1. Stop both UCS
2. Rename the existing Index directory (for example D:\GCTI\ContactServer_Index to D:\GCTI\ContactServer_Index_bak\)
3. Add a new folder D:\GCTI\ContactServer_IndexNew
3. configure index.srl-->index-rebuild = 'if-new' in Application ContactServer
4. Start 'ContactServer' application as Primary (this will start building the index for this UCS)
5. Start 'ContactServer_B' application as backup