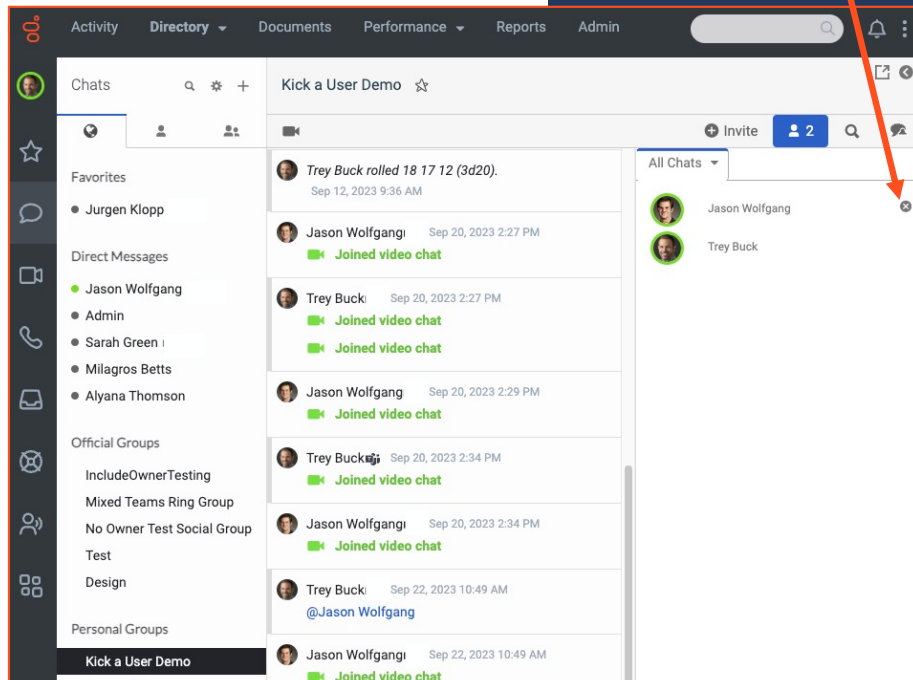


# Genesys Cloud Collaborate Chat Remove a User from a Group Beta



## How it works

**\*Room Owners will now see an “X” next to room members in the chat roster that are eligible for removal**



**Room Owners are not eligible for removal**

**For Personal Groups, the room owner is the user who created the personal chat group**

**All members invited to a Personal Group are eligible removal**

**For Official Groups, users must be removed from the corresponding Directory Group to become eligible for removal from the Official Chat Group**

**Once a user has been removed from a group, that group will NOT display in the “Recently Closed” section for that user**

**Thank you for participating in the  
beta!**

