Genesys Cloud Collaborate Chat API Public Preview Beta
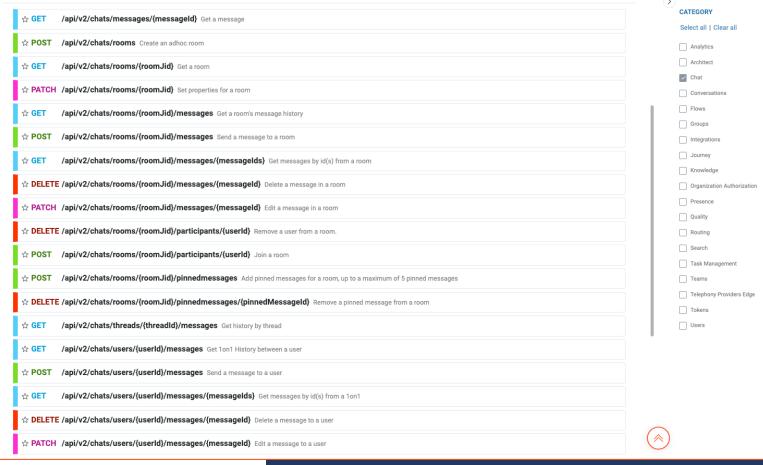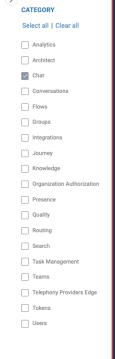
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What it is

* **Public API REST endpoints for Collaborate Chat Room Management and Message CRUD operations**
  — For API documentation, click **here**

Full List of REST Endpoints

☆ **GET**	/api/v2/chats/messages/{messageId}	Get a message
☆ **POST**	/api/v2/chats/rooms	Create an adhoc room
☆ **GET**	/api/v2/chats/rooms/{roomJid}	Get a room
☆ **PATCH**	/api/v2/chats/rooms/{roomJid}	Set properties for a room
☆ **GET**	/api/v2/chats/rooms/{roomJid}/messages	Get a room's message history
☆ **POST**	/api/v2/chats/rooms/{roomJid}/messages	Send a message to a room
☆ **GET**	/api/v2/chats/rooms/{roomJid}/messages/{messageIds}	Get messages by id(s) from a room
☆ **DELETE**	/api/v2/chats/rooms/{roomJid}/messages/{messageId}	Delete a message in a room
☆ **PATCH**	/api/v2/chats/rooms/{roomJid}/messages/{messageId}	Edit a message in a room
☆ **DELETE**	/api/v2/chats/rooms/{roomJid}/participants/{userId}	Remove a user from a room.
☆ **POST**	/api/v2/chats/rooms/{roomJid}/participants/{userId}	Join a room
☆ **POST**	/api/v2/chats/rooms/{roomJid}/pinnedmessages	Add pinned messages for a room, up to a maximum of 5 pinned messages
☆ **DELETE**	/api/v2/chats/rooms/{roomJid}/pinnedmessages/{pinnedMessageId}	Remove a pinned message from a room
☆ **GET**	/api/v2/chats/threads/{threadId}/messages	Get history by thread
☆ **GET**	/api/v2/chats/users/{userId}/messages	Get 1on1 History between a user
☆ **POST**	/api/v2/chats/users/{userId}/messages	Send a message to a user
☆ **GET**	/api/v2/chats/users/{userId}/messages/{messageIds}	Get messages by id(s) from a 1on1
☆ **DELETE**	/api/v2/chats/users/{userId}/messages/{messageId}	Delete a message to a user
☆ **PATCH**	/api/v2/chats/users/{userId}/messages/{messageId}	Edit a message to a user

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What You will need

✳**Platform API Oauth client, docs <u>here</u>**

➼ Works with Client Credential grant type

➼ Associated Role requires the chat:chat:access permission

Thank you for participating in the beta!